

# Energy Savings Agreement



## 22 POINT INSPECTION

- Tighten Electrical Connections
- Monitor A/C and Heating Cycle
- Check For Restrictive Airflow
- Measure Volts/Amps
- Clean and Adjust Burner Assembly
- Check For Excessive Rust
- Clean Ignition Assembly
- Adjust Thermostat Calibration
- Monitor Flue Draft
- Check Evaporator Coil For Leaks
- Monitor Refrigerant Pressure
- Check Condenser Coil For Leaks
- Test Starting Capabilities
- Clean Condensate Drains
- Test Safety Controls
- Measure Temperature Difference
- Clean or Replace Standard 1" Filters
- Examine Heat Exchanger for Cracks
- Clean and Adjust Blower Components
- Adjust Gas Pressure
- Check Compressor Windings
- Adjust Pilot

In today's fast paced world, there are many things to worry about. We at TCS - Total Comfort Solutions Heating & Air Conditioning want to make sure that your heating and cooling system is not one of them. However, like your automobile, your heating and cooling system needs periodic maintenance to ensure optimum operating efficiency as it ages. Improper maintenance and neglect can cause equipment failure and unsafe conditions that require costly repairs.

### You Are Our #1 Concern

- Priority Customer Status
- 24 Hour Emergency Service 7 Days a Week
- Friendly and Reliable Service

### Your Equipment Will Last Longer

- Lower Utility Bills
- Extended Equipment Life
- Fewer Repairs
- Agreement is Transferable

### Two Maintenance Checks Per Year 15% Discount on Parts and Labor

- Nate Certified and Factory Trained Technicians
- One Year Part Replacement Guarantee
- Reduced Diagnostic Fees

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_ Cell: \_\_\_\_\_

Email: \_\_\_\_\_

Credit Card Type: \_\_\_\_\_

Credit Card Number: \_\_\_\_\_

Exp Date: \_\_\_\_\_ Code: \_\_\_\_\_

Number of Systems Covered by Contract: \_\_\_\_\_

Energy Savings Agreement: \$ \_\_\_\_\_

- Contract is Non-Refundable

## Terms and Conditions

\*It is mutually agreed that this policy covers only electrically operated units inside the equipment and does not cover electrical or plumbing work beyond the units work required due to the negligence or misuse of the equipment or because of fire, flood, acts of god, sabotage of gas or water supply or damage caused by freezing or circumstances beyond our control.

\*TCS reserves the right to reject any policy if an inspection by our service technician finds the equipment is in such condition that service will be unsatisfactory to both parties. The equipment must be brought up to industry standards at the customer's expense before acceptance of policy at the time of the first maintenance check.

\*TCS shall not be responsible for system design or performance in maintaining design conditions except through failure of equipment covered herein.

\*All service will be performed during the working hours Monday-Friday 7:00AM-3:00PM. All maintenance checks will be scheduled during normal working hours.

\*Emergency service is available 7 days a week. Emergency service is considered to be between the hours of 3:00 pm - 7:00 am or weekends and holidays. The customer has the option to request emergency service but will be required to pay the discounted after-hours trip charge for that emergency call.

\* Emergency service will be provided for "no heat" calls, provided 55 degrees cannot be maintained at the thermostat & "No cooling" calls provided 85 degrees cannot be maintained at the thermostat. Condensate leaks in unfinished areas are not considered an emergency. After hours & Emergency service rates will apply.

\*It shall be the discretion of TCS to repair or replace defective material and parts. In the event any or all equipment is not, in our opinion, economically repairable, TCS will quote the replacement cost. Until replacement has taken place, no further service will be performed.

\*Any changes, adjustments or repairs made by others, unless authorized or approved by TCS in writing, shall terminate TCS obligation hereunder.

\*The customer cannot assign or transfer this agreement without prior written consent of TCS.

\*TCS will not be required to furnish, without extra cost, any items of material, labor or equipment which are recommended or required by local code, insurance companies, government, state, municipal or other authorities.

\*Unnecessary nuisance calls beyond the scope of his contract will be charged and paid for by the purchaser at our normal service rates. Example: Fuses, Dirty Filters, Manual Reset Switches, etc.

\*TCS will endeavor to render prompt and efficient service hereunder, but is expressly agreed that TCS shall in no event be liable for damage or loss caused by delay or any loss arising out of performance of this agreement.

\*This agreement is automatically renewable yearly but may be terminated by either party upon thirty (30) days written notice of its intention to terminate. This agreement is transferable and not eligible for refund.

\*Contract pricing may be adjusted annually to reflect current labor costs.